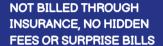


NOW OFFERING COMPREHENSIVE VIRTUAL CARE FOR PATIENTS OF ALL AGES

VIRTUAL VISITS



CASH PAY PRICES







HAVE A FRIEND OR FAMILY MEMBER WHO YOU'D LOVE TO REFER TO US? ANY PATIENT IN THE STATE OF TEXAS CAN NOW BE SEEN VIRTUALLY.

TREATED CONDITIONS

SICK VISITS

COVID-19, RESPIRATORY INFECTIONS, UTI



WEIGHT LOSS

COMPREHENSIVE WEIGHT LOSS PLANS AND MEDICALLY MANAGED WEIGHT LOSS

HORMONE REPLACEMENT

TESTOSTERONE REPLACEMENT
THERAPY, WOMENS HORMONE THERAPY

NON-INSURANCE WELLNESS EXAMINATIONS

OUR PROVIDERS CAN ORDER LABS STATEWIDE TO BE PERFORMED AT YOUR CONVIENCE.

BEHAVIORAL HEALTH

MENTAL HEALTH AND BEHAVIORAL HEALTH ASSESSMENT



MADELINE HAMILTON APRN, FNP-C

STARTING NOVEMBER 1, 2024 MADELINE WILL BE SEEING VIRTUAL PATIENTS <u>ONLY.</u> EXISTING CLINIC PATIENTS WILL BE ABLE TO ESTABLISH WITH A NEW PROVIDER TO BE SEEN IN PERSON, OR CAN CHOOSE TO SEE MADELINE VIRTUALLY IF THEY WISH.

ONLINE SELF SCHEDULING AND E-VISITS MAKE HEALTHCARE MORE ACCESSIBLE THAN EVER

NEW PATIENTS CAN SCHEDULE USING THE WEBSITE BELOW, EXISTING PATIENTS CAN LOG ON TO THEIR PORTAL AND SELF SCHEDULE.



HAVE QUESTIONS OR NEED HELP? SEND AN EMAIL TO VIRTUAL@FRIENDSWOODFAMILYMED.COM



FREQUENTLY ASKED QUESTIONS

HOW MUCH IS A VISIT?

\$100 IS THE COST OF THE VISIT WITH THE PROVIDER, WHICH DOES NOT INCLUDE THE COST OF ANY MEDICATIONS OR LABS. LABS AND MEDICATIONS CAN STILL BE PROCESSED VIA INSURANCE, OR CASH PAY OPTIONS WILL BE AVAILABLE.

WHAT CAN I TALK ABOUT IN A VIRTUAL VISIT?

DURING A VIRTUAL VISIT, OUR PROVIDER CAN HELP YOU WITH A NON-EMERGENCY CARE/URGENT CARE NEED SUCH AS: COLD AND FLU SYMPTOMS · COMMON OR SEASONAL ALLERGIES · CONSTIPATION AND/OR DIARRHEA · CHECK OF CHRONIC CONDITIONS INCLUDING DIABETES COMPLICATIONS, CHOLESTEROL AND HYPERTENSION · SINUS INFECTION · BLADDER INFECTION (UTI) · PINK EYE · SKIN CONDITIONS, INCLUDING RASHES.

WHAT WEIGHT LOSS OPTIONS ARE OFFERED VIRTUALLY?

ALL OF THE SAME WEIGHT LOSS OPTIONS THAT ARE OFFERED IN OUR CLINIC WILL BE AVAILABLE TO PATIENTS THROUGH VIRTUAL CARE. THIS INCLUDES WEIGHT LOSS VIA INSURANCE COVERED MEDICATIONS (LIKE WEGOVY AND ZEPBOUND), AND COMPOUNDED OPTIONS FOR CASH PAY PATIENTS.

DO I NEED TO BE IN FRIENDSWOOD TO USE THESE SERVICES?

NO! VIRTUAL CARE WAS PREVIOUSLY AVAILABLE TO OUR IN CLINIC PATIENTS ONLY, NOW ANYONE IN THE STATE OF TEXAS IS ABLE TO SEE US FOR VIRTUAL CARE. THIS IS A NEW OFFER TO EXPAND OUR SERVICES TO PATIENTS TEXAS WIDE.

CAN I GET LABWORK DONE WITH VIRTUAL CARE?

YES! LABS CAN BE ORDERED ELECTRONICALLY AND SENT TO ANY LABCORP OR QUEST LOCATION NEAR YOU. LABS CAN BE BILLED THROUGH INSURANCE, OR CASH PAY OPTIONS ARE AVAILABLE AS WELL (NOT INCLUDED IN THE VISIT FEE).

WHAT ABOUT HORMONE REPLACEMENT?

HORMONE REPLACEMENT THERAPY IS OFFERED TO PATIENTS WHO QUALIFY BASED ON EVALUATION IN ADDITION TO LABWORK. THIS IS OFFERED FOR BOTH MALE AND FEMALE PATIENTS.

CAN MY CHILD DO A VIRTUAL VISIT?

YES, CHILDREN CAN BE TREATED VIRTUALLY. BOTH CHILD AND PARENT/GUARDIAN MUST BE PRESENT FOR THE ENTIRE VIDEO VISIT AND CONSENTS MUST BE SIGNED BEFOREHAND.

IS MY VISIT PRIVATE?

YES, OUR OFFICE USES A HIPAA COMPLIANT VIDEO PLATFORM, TO ENSURE YOUR INFORMATION REMAINS SECURE. ALSO, NO AUDIO OR VIDEO IS RECORDED, AND IF NECESSARY, YOU CAN MUTE YOUR MICROPHONE OR STOP YOUR OUTGOING VIDEO AT ANY TIME.

CAN I USE VIRTUAL VISITS FOR EMERGENCY CARE?

NO, YOU SHOULD NEVER SET UP A VIDEO VISIT FOR AN IMMEDIATE OR EMERGENCY ISSUE. IN A MEDICAL EMERGENCY, CALL 911.

HOW CAN I BOOK?

NEW PATIENTS CAN SET UP A PORTAL USING THE QR CODE, OR BY ACCESSING OUR VITRUAL CARE WEB PAGE VIA OUR WEBSITE, WWW.FRIENDSWOODFAMILYMED.COM. EXISTING PATIENTS CAN LOG INTO THEIR PORTAL AND *SELF SCHEDULE* ONLINE. YOU CAN ALSO CALL THE OFFICE IF YOU WOULD LIKE HELP AT 281-485-9034.